

Selah

Updated: 25 August 2020

The office is currently unattended and staff are working remotely Tuesday-Thursday only. The best way to contact us is by email to sales@myselah.com.au

The team is continuing to monitor and follow up refunds from the airlines and our travel suppliers, as well as make plans for new travel after the pandemic.

All refund requests or credit requests for bookings for 2020 have been actioned by our team. We are now waiting on funds or credit notes to be sent to us by the suppliers and airlines.

Airlines and suppliers are doing their best to accommodate requests for changes, amendments and cancellations. This will all take some time as there are thousands of people all over the world that are impacted by this disruption. We have been advised refunds will take 10-24 weeks to process.

Many airlines and suppliers are not offering cash refunds but instead travel credit for future travel.

All international tours for 2020 have been cancelled or re-scheduled to new dates in 2021 or 2022. The www.myselah.com.au website is being regularly updated as new tours are added.

Thank you for your understanding, support and friendship during this crazy time! We appreciate your prayers and look forward to getting you away again soon.

Blessings,

The Selah Team

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