



STATEMENT REGARDING COVID-19 AND ITS IMPACT ON INTERNATIONAL TRAVEL
Updated: 20 March 2020

As you are aware developments and changes are occurring rapidly and it is difficult to keep up!

As a team we will be working on travel and tours and the related changes/amendments required in **DATE OF DEPARTURE ORDER**, with particular emphasis on the groups we have booked to travel in March, April and May 2020.

If you are scheduled to depart from 1 June 2020 onwards, can we please ask for you to sit tight and avoid contacting us if possible. If there are developments relating to your travel, we will be in contact with you.

We are in regular communication with our suppliers in Israel, Jordan, Greece, Turkey and Europe in the hope to remain as up to date with developments as we can be.

Airlines and suppliers are doing their best to accommodate requests for changes, amendments and cancellations. This will all take some time as there are thousands of people all over the world that are impacted by this disruption.

Most airlines and suppliers are not offering refunds but instead travel credit for future travel. We will be in touch to notify you of your options with regard to this.

The Smart Traveller website www.smarttraveller.gov.au advises Australians to NOT travel (Level 4).

On 20 March 2020 it was announced that the Oberammergau Passion Play will be postponed to 2022.

We have a number of tours scheduled and we will work in date of departure order (May until September). The Play tickets were purchased over 2 years ago and as you can imagine the administration for arranging refunds will be significant.

Thank you in advance for your patience. We ask that you cover me and my team in prayer as we navigate through this. We have been so touched by your words of encouragement to date.

Unfortunately, most travel insurance does not cover cancellation due to this level of warning, and most policies exclude claims relating to a pandemic.

Despite these setbacks we are excited for the future and leaning into the Lord's great peace at this time.

w. myselah.com.au |

p. 1300 230 271

e. enquiries@myselah.com.au

Selah

Blessings,

Lisa Tarzia
Director